

# Obtaining Batch Reports for Audits from Election Management Systems: ElectionAudits and the Boulder 2008 Election

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## Abstract

Obtaining the data necessary to do the most effective and efficient audits from current Election Management Systems (EMS) can be difficult. For the Boulder 2008 election we developed procedures and software (ElectionAudits) to obtain suitable vote counts from the Hart InterCivic EMS, and automated many of the steps necessary to analyze the data and run the audit. Since Boulder stores its ballots by batch rather than by precinct, we also had to generate a vote count report by batch. We did this by using the EMS to report overall vote counts for each candidate after each batch was processed. ElectionAudits could then subtract each count from the previous count to produce vote counts for the batch. The ability to report vote count results by batch rather than by precinct can dramatically improve the efficiency of the audit if the batches are small, and would be a helpful feature in an EMS. In order to enhance the transparency and usability of the audit, it would also be helpful to report what was audited, information on discrepancies, and audit results in a standard format. An extension to Election Markup Language for audit results would be appropriate.

## Introduction

An auditable election system and a good audit are essential parts of achieving confidence in the integrity of an election, and “software independence” [Rivest 2006] is an important goal for elections administrators.

With currently deployed Election Management Systems (“EMS”), post-election vote tabulation auditing requires the use of paper ballots, or when votes are stored electronically, a Voter Verified Paper Audit Trail. The EMS generates an auditable report, with vote count subtotals broken down by audit unit (precinct, machine or batch). The audit involves generating a sample of the vote counts reported by the system, and comparing them to hand counts of the corresponding paper records.

Besides the overall totals used to decide who won an election, EMS's generally produce detailed results broken down by precinct. Precinct reporting is important to many election observers and to political parties. In the past it has also been suitable for auditing purposes, since in the past nearly all ballots were cast in precincts on election day. It was thus easy to hand-count all the votes for a given contest in a given precinct, and compare the hand counts with vote counts from the precinct reports.

Today, however, many election jurisdictions do not organize their ballots strictly by precinct, making it hard to access all the ballots for those precincts selected for the audit. For example, mail-in ballots may remain in batches formed as they are received. Also, in many jurisdictions, some voters cast early votes on DRE machines at a central location, so that the Voter Verifiable Paper Audit Trail (VVPAT) for the machine has ballots from many precincts on a single long roll of paper which can be problematic to split up into pieces by precinct.

Auditing practices have also evolved significantly in recent years[BestPractices2008][LWV2009]. The most effective and efficient audits are now complex enough that specialized auditing software is very helpful. Auditing software can statistically analyze the vote counts and help randomly select audit units with probability proportional to size (or proportional to error bound), which can sometimes reduce the number of ballots counted by a factor of 2 while retaining the same probability of finding a problem[Aslam2008]. It can also analyze discrepancies and determine whether enough has been audited or whether additional units must be selected in order to meet the confidence goals of the audit

We present here our experiences related to formats and data management in the audit of the Boulder County General Election in 2008. The main problem was a mismatch between the organization of the election reports and the organization of the physical storage of the paper ballots. Additional problems included non-standard, difficult-to-parse report data and omissions of important data in most of the reports. We resolved the problems successfully, and present the procedures and the open source software used to address the problems, as well as the lessons we learned. In the process we enumerated our data requirements for modern post-election tabulation audits.

### **Auditing data requirements**

It is very important for the transparency of an audit to publish detailed audit reports, with full election results on each audit unit (a batch, precinct or DRE machine), before the audit or random selection is done.[BestPractices2008]

The data for each contest in each audit unit must include at least this information:

1. audit unit identifier and tracking information sufficient to locate the paper ballots
2. contest name
3. total number of ballots, including those on which the contest does not appear, for ballot reconciliation
4. number of votes for each candidate
5. number of undervotes (no candidate selected)
6. number of overvotes or other spoiled ballots

For a contest with a single winner in which only one vote per candidate is allowed, the number of candidate votes, undervotes and overvotes must sum to the number of ballots on which the contest appears.

To do a proper audit, contest-wide election data from all jurisdictions needs to be imported, parsed and analyzed before the audit can begin. One reason for this is the need to check that the sum of the vote counts in each audit unit adds up to the overall totals. For the most efficient approaches such as those described by [Aslam2008] and [Hall2009] you also need to analyze the sizes or error bounds for all the audit units in the contest.

Selection of which contests to audit may also require analyzing election result data. In our Boulder audit the contest selection algorithm included as many contests as possible within a predefined auditing budget. The budget specified how many audit units we expected to audit, assuming that no major discrepancies were found.. We recognized that major discrepancies could lead to extra counting which would exceed the budget. The contests were selected randomly, with probability proportional to the inverse of the margin of victory. As each contest was selected, the expected number of audit units to audit was also calculated. Additional contests were then selected for the audit until the budget was used up. The contest selection thus required calculating the margin of victory from for all contests. In the future it may also take into account the undervote rate of each contest (as a measure of public interest in the contest).

Auditors and the general public also need easily parsable data in order to analyze the audit units for suspicious patterns and target such units for selection.

Given the many circumstances under which auditable vote count data is helpful, it is important to be able to easily obtain it from EMS's. Unfortunately this is often not the case, as Hall et al. found in four California counties[Hall2009] and as we found in Boulder County, Colorado.

### **Obtaining Batch Results for the Boulder Audit**

For the 2008 General Election, Boulder County enhanced many auditing practices, after obtaining approval from the office of the Colorado Secretary of State.

Boulder County received about 170,000 ballots, and 67% were mail-in ballots. Paper ballots voted in the precincts (17% of the total), and ballots voted early (16%) were brought together with the others and counted centrally. About 10% of the in-precinct and early votes were cast on DREs with associated VVPATs. There were an average of 49 contests per ballot, and most ballots took two sides of two sheets of paper.

The ballots were marked with barcodes to indicate the precinct, so the EMS could report by precinct after the election.. But, like most of Colorado, the county does not sort incoming ballots into piles by precinct. They remained in the batches formed during the initial processing. For the audit, we couldn't use the precinct report since it would be too hard to find all the ballots for any given precinct, So we created a batch report using new procedures and new software - the open source ElectionAudits software.

The new procedures involved generating a full “cumulative” election report with the Hart Tally system after processing each batch of ballots. This is the same sort of report that is generated to publish up-to-date results during election night, but we ran it more frequently. For this election it was done 525 times during the original tallying process, as each “Mobile Ballot Box” memory card (MBB) was fed into the tally system. Most MBBs contained information from ballots scanned on the Hard BallotNow system, but some contained information from ballots cast on Hart's eSlate DREs.

Hart's tally system can produce reports in many formats. They appear to use the Crystal Reports software to generate all of them. Most of the formats are hard to process by machine. For example we hoped that the CSV (“comma-separated-values”) report would be a simple table with a row for each vote count and consistent columns presenting the audit unit ID, contest, candidate, vote count, etc. But instead, there were no column headings, and each row was a sequence of numbers, names, and percentages. The columns were not consistent from row to row, and it was not at all clear how to parse each row.

Most other report formats suffered similar problems. Many also did not have critical information like the number of undervotes or overvotes for a given contest. The PDF reports have all the information, but PDF is intended for printing, and extracting data from them is generally difficult or impossible.

The best Hart report format for our purpose was their XML report. Unfortunately they were not using the Election Markup Language (EML) format standard for elections. It was also not in Hart's own “EDX” XML format for elections, since exporting data in that format was too inconvenient to do hundreds of times. Instead the report used a custom Crystal Reports XML format. It had a lot of extraneous Crystal Reports information which seemed related to the way the PDF was laid out, but the elements were consistently labeled so they could be parsed. The only thing lacking from the Hart XML report was the cumulative number of ballots read in to date. This is important information for tracking ballots. In many elections it can be inferred from the total of all vote counts in a contest for which everyone is eligible. But in Boulder's case, even the total of all votes in the presidential race couldn't be used as a ballot count. Some voters were people who lived in another county or state and were only eligible to vote in local tax districts on property tax elections. So we had to use other means to get the cumulative ballots counts. We ended up finding it in the PDF reports, and extracted it using third-party PDF processing tools and custom pattern matching scripts.

ElectionAudits read in the 525 cumulative XML reports, and generated vote counts by batch for each candidate by subtracting each vote count for each candidate in each cumulative report from the corresponding vote count in the previous cumulative report. Then we published that data on our web site, for public transparency.

By contrast, Denver's Sequoia EMS produces very easy-to-use “text with headings” files which are tab-separated and have all the information we need, in clean columns. Samples of Hart and Sequoia reports in various formats (pdf, csv, xml, and xls) are at <http://bcn.boulder.co.us/~neal/electionaudits/formats/>

See the Boulder election web site for further information on the procedures used, the publicly verifiable method of generating random numbers, our contest selection approach, the NEGEXP method for selecting audit units for each contest, etc.: <http://bcn.boulder.co.us/~neal/elections/boulder-audit-08-11/>

## **ElectionAudits Software**

In order to facilitate future audits both in Boulder and beyond, we encapsulated much of the process in a new software application named ElectionAudits. It is open source software, offered under the very liberal “MIT” license. It is suitable for stand-alone use, or it could be incorporated into existing or future EMS's.

ElectionAudits helps with several facets of the task of auditing elections:

- \* Imports standard election report files, currently including Hart's XML, Sequoia's txt and a simple CSV format.
- \* Protects voter anonymity by combining results for very small precincts or batches into larger audit units.
- \* Works with election systems which can't produce batch results by themselves, and in jurisdictions that don't sort

all ballots by precinct

- \* Facilitates risk-limiting audits by calculating relevant statistics based on the margin, number, size, and results of the audit units. Support for various selection procedures, including NEGEXP and many aspects of PPEBWR and SAFE, is provided, with more on the drawing board.

- \* Implements the "Sum of Square Roots" (SSR) Pseudorandom Sampling Method[Rivest2008], which allows the entire set of selections (of contests and of audit units within each contest) to be automated based on a truly random seed value generated from dice throws. The selections are easy for the public to verify.

- \* Provides a convenient platform for publication and archiving of auditable reports for the public.

- \* Provides an ad-hoc query calculator form which lets you quickly enter information about hypothetical contests and get selection statistics for them also. This supports planning for future audits, e.g. deciding how many batches to report on so as to minimize the fraction of the ballots you'll have to audit.

The software is written in the Python programming language, using the Django framework for both publishing on the web and for the user interface.

In the future we plan to add the ability to both read and produce election data in the EML format, which appears to have all the information we need in a much easier-to-parse format than the existing formats we've seen. We could then convert data from a number of popular formats into EML. We also plan to add other formats, including California's Statewide Database .dbf files.

More information is available at <https://launchpad.net/electionaudits>

## **EML Enhancements**

Because it is important to produce audit reports that election observers can analyze themselves, complete with selections, discrepancy information etc, we think it would be helpful to add another module to EML for this purpose. Then we could also move to interoperability of auditing software, so that different jurisdictions in a state could report audit results in a way that allowed the Secretary of State to easily read in and analyze the data, and determine if escalation was necessary.

## **Lessons Learned**

We learned that a "best practices" audit of multiple contests in a significant election can be done, with the proper data gathering techniques, advanced preparation, and specialized software.

The "human-readability" of election data is less important for transparency and auditing than its "machine-readability", since processing of the data is always needed for a complete audit. Good, standard machine-readable formats like EML are better for the purpose than the crystalwriter-based reports from Hart.

The work needed to generate the 525 cumulative EMS reports for input into the batch report generation process was time-consuming. It took on the order of 12 staff-hours of valuable time during the initial count of the election. We then spent over 3 days with over 10 people hand-counting ballots.<sup>1</sup>

It is *much* easier to audit effectively if results are reported in many small audit units. For one thing, it is easier to get consistent hand counts on small units. More importantly, the statistical probabilities of finding problems are much more dependent on the number of audit units audited than on the total number of ballots. Thus, auditing 65 small batches is just about as good as auditing 65 big batches, and much less time-consuming.

Of course, if the EMS were able to produce batch reports by itself, a great deal of time could have been saved. This should not be difficult for most EMS systems we've seen, since they seem to keep track of batch information to some degree already in the internal databases, and it is not hard to generate the reports themselves. Given the advantages of auditing in small batches, it would be especially helpful if EMS's would support that without the additional work we had to do. It may also be possible to take a backup of the internal election database and extract batch reports by directly querying the database on another machine. See [Hall2007] and [Burstein2007] for examples where that has been possible, and how to address potential legal issues.

In Colorado there is currently no central summary of state-wide results for the contests with the necessary counts for

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<sup>1</sup> In all we looked at about 13000 ballots, sometimes multiple times. In total there were about 40000 potential votes audited on those ballots, although often the ballot did not contain the contest in question. We double- or triple-checked the counts until we got a consistent result, and used 2-person teams.

under votes and over votes. And since results are not gathered by the Secretary of State until after they are certified by each county, we ended up relying on newspaper reports.

In the wake of the successful 2008 audit in Boulder, the state of Colorado changed the law in 2009 to move towards efficient risk-limiting audits over the next 5 years. We encourage the elections community to move towards ways to report election results in a standard format with small batches suitable for efficient auditing in order to make this process much easier.

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